



# How long is the warranty period for Huawei s energy storage solar container lithium battery

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When does Huawei warranty start?

The warranty period starts from the 90th day after Huawei ships the products. If the customer/partner requires a different start date, for example PAC, the warranty start date shall not be later than the 180th day after the shipment date (applicable only to non-ESS products).

What is Huawei fusion Solar Advanced warranty services?

Advanced warranty services: The services to be provided by Huawei for free during the standard warranty period, only if the related product is connected to Huawei FusionSolar SmartPVMS. If the product is not connected to Huawei FusionSolar, or has been disconnected for over 6 months, the advance warranty shall be void.

What does it mean if customer accepts Huawei warranty service?

If Customer accepts the warranty service provided by Huawei, it means that Customer allows Huawei to access, collect, and handle information related to faults, troubleshooting, and commissioning during the service provision. Huawei will access and process related information as required by Customer with Customer's consent.

Is Huawei liable for damages incurred under warranty agreement?

Huawei shall not be liable for any indirect damages including but not limited to loss of income or profit, damage to reputation, or loss of data. The maximum liability of Huawei under this warranty agreement shall not exceed the amount paid by the Customer to Huawei for the related product. 7.

When investing in energy storage solutions, warranty terms directly impact your return on investment. Huawei offers industry-leading warranty coverage for its lithium-ion battery systems, typically ...

The warranty of a battery pack expires when the specified warranty period ends or the electricity capacity reaches the specified EOL capacity, whichever is earlier.

Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the

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date on which Huawei receives a service request for this product, whichever is earlier. In ...

Warranty period: Huawei also provide extended warranty period, which need to be purchased by customer depending on their requests.

In principle, the entire warranty period shall be continuous from the start date defined above. Otherwise, the warranty service is not available for purchase.

Huawei warrants that the product retains either sixty percent (60%) of Usable Energy for ten (10) years from the dispatch from Huawei, or for a Minimum Through Output Energy which is calculated from ...

4.2.3 Huawei industrial and commercial energy storage systems provide a basic warranty of two years by default. A 5-year advanced warranty can be provided only when they are connected to Huawei ...

If the Replacement Product is an Inverter or a Residential Energy Storage System, it shall be covered by this Limited Product Warranty for the remaining Warranty Period or 360 (three hundred sixty) days ...

Warranty commences from the 90th day after the date of the product shipment from Hua wei, or the date on which Huawei receives a formal service request for the product, whichever is earlier.

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